

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Report Name: Missed Trips
Version: 1.0
Report Code: MO-MT
Submission Date: 9/15/2020
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Experience Period >> 05/01/20 - 05/31/20

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	600	631	1,231	2.16%
Inclement Wthr/Mbr	2	2	4	0.01%
Member Cancelled	1,139	1,299	2,438	4.28%
Member Deceased	72	79	151	0.27%
Member Hospitalized	106	132	238	0.42%
Member No-show	242	327	569	1.00%
Member Too Sick	102	107	209	0.37%
Provider No-Show	50	64	114	0.20%
Provider Too Late	9	11	20	0.04%
Grand Total	2,322	2,652	4,974	8.73%

Note: Data reflects the status of the trip on the date of the scheduled trip.